

CHANGES IN RISK TO TRAVELLERS

63%

↓ Down 9pp¹

say travel risks have increased over the past year

Bucking the trend: Americas **78%** and Australasia **72%**



52%

↓ Down 5pp¹

expect travel risks to increase in 2018

Bucking the trend: Americas **63%**

Top 3 causes of modified itineraries



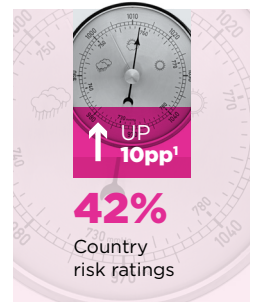
58%

Security threats

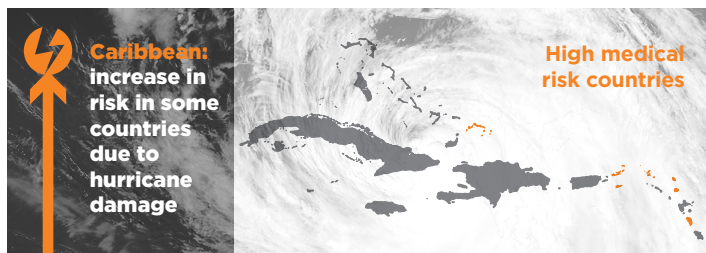


43%

Natural disasters and extreme weather events



Changes in medical risk ratings in parts of the Caribbean and Eastern Europe



Source: Travel Risk Map 2018, International SOS & Control Risks

THE CHALLENGES OF PROTECTING PEOPLE

Seen as the biggest challenges in ensuring the health and security of a mobile workforce



53%

Educating employees about travel risks



44%

Communicating with employees during a crisis



44%

Confirming with employees that they have read pre-travel information



39%

Tracking employee travel



35%

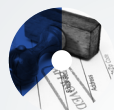
Having adequate resources to manage health and security efforts

Top 5 responses from businesses in 2017 (% 'have done this')



39%

Introduced pre-trip and during trip advisory emails



37%

Included travel risk assessment in travel approval process



33%

Implemented travel safety training and security training



32%

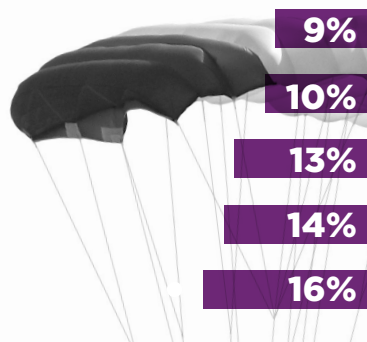
Provided annual health check-ups²



31%

Updated travel risk policy (excluding diversity related issues)

Opportunities to build future resilience: what businesses are not doing



Only **9%** updated their company **sustainability** programme to include their travel risk programme

Only **10%** introduced a **wellbeing** policy

Only **13%** monitored the number of **road traffic accidents**

Only **14%** updated their travel risk policy to include **diversity-related issues** (e.g. LGBT, female travellers, travellers with disabilities)

Only **16%** implemented a programme for people to **understand their existing health issues²** while away on business

In October 2017, Ipsos MORI conducted a global survey targeted to those who organise, influence, or are responsible for, their organisation's travel and risk mitigation policies. These survey findings represent responses from 667 people, across all types of organisations which have had previous contact relating to business travel health and security with International SOS, in 69 countries. ¹compared to 2016 study, measured in percentage points (PP) ²reader note: existing health issues could be non-communicable/chronic diseases.